

MARK COUEY

Mark has over 28 years of law enforcement experience, having worked for both the Oregon State Police and Washington State Patrol. Over 13 years of his career were spent in the WSP Investigative Services Bureau (ISB). His assignments have included Detective Sergeant assigned to Tax Evasion; Section Commander as a Lieutenant assigned to Narcotics, and as a Division Commander, first as the Captain over the Investigative Assistance Division and later the Special Operations Division.

Mark has an Associate's Degree from Chemeketa Community College in Criminal Justice, as well as a Bachelor's Degree in Economics from Oregon State University. He is a graduate of the International Association of Chief's of Police "Leadership in Police Organizations" course. Mark is also a graduate of the DEA's Drug Unit Commander Academy as well as the FBI's National Academy, both at Quantico, Virginia.

Mark is honored to represent the Office of the Insurance Commissioner as the Director of the Special Investigations Unit. The unit investigates fraud perpetrated against insurance companies and pursues criminal charges against organized groups and individuals involved in various fraudulent schemes.

Special Investigations Unit

The Special Investigations Unit (SIU) was established pursuant to RCW 48.135.020. The unit's focus is criminal investigation and prosecution of fraudulent activities against insurance companies. This unit brings a coordinated approach to fighting insurance fraud by working closely with the insurance industry, law enforcement agencies, local prosecutors, and the Attorney General's Office. The SIU focuses on identifying and investigating insurance fraud groups and individuals and referring insurance fraud cases to prosecutors for criminal charges.

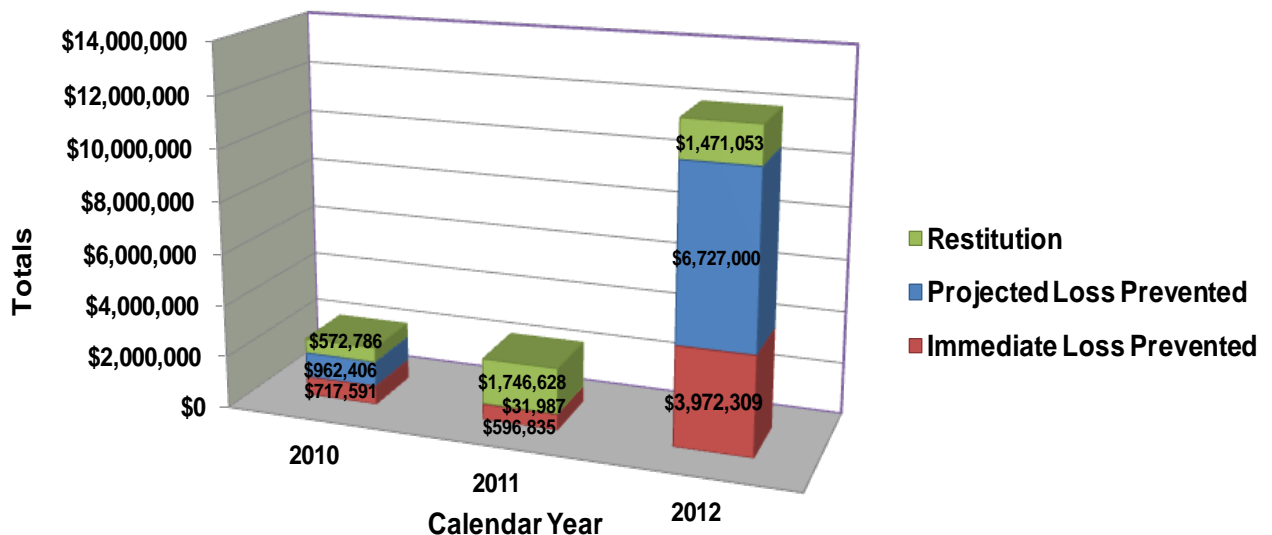
The Unit shares information with federal, state and local law officials and regulatory agencies to identify, investigate and prosecute criminal organizations and individuals engaged in fraud schemes that target the insurance industry. These schemes can take many forms, including the deliberate faking of accidents, injuries, thefts and other losses. The SIU investigates individuals and organized crime rings whose activities can range from single fraudulent claims to the staging of large schemes intended to bilk millions of dollars from insurance companies.

Mission Statement

The mission of the Special Investigations Unit is to identify, target, investigate, disrupt and dismantle criminal organizations and individuals engaged in fraud schemes that target the insurance industry.

Performance of the SIU

Immediate Loss Prevented, Projected Loss Prevented,
and Restitution totals
Calendar Years 2010 through 2012



Examples of Our Success



Surgeon's assistant submits \$4M in bogus bills to insurance companies

SEATTLE, Wash. -- A man who worked as a surgeon's assistant and technologist and bilked five insurance companies of \$461,000 pleaded guilty to one count of first-degree theft and six counts of second-degree theft on Thursday.

Kenneth Welling, of Lake Forest Park and who owns the Shoreline-based Alpine Surgical Services, admitted to investigators that he intentionally filed false claims of work he had completed to get money from the insurance companies.

From 2004 to 2011, Welling filed \$4.1 million in bills to insurance companies for work he never performed, the Washington State Office of Insurance Commissioner said.

Insurance Commissioner Mike Kreidler said that Welling only pretended to be a doctor when submitting bills and that there is no evidence to indicate that anyone's medical care was compromised.



Washington Auto Glass Fraud Perpetrator Ordered to Pay

BURIEN, Wash. -- Michael A. Perkins, owner of AutoGlass Express, Inc. and Premier Auto Glass, LLC was sentenced to 9 months in jail after pleading guilty to three counts of first-degree theft and ordered to pay more than \$1.6 million in restitution to several insurance companies for the overbilling scam.

An investigation by Washington Insurance Commissioner Mike Kreidler's anti-fraud Special Investigations Unit, which spent months combing through more than 10,000 records, found more than \$1.5 million in deceptive billing by Perkins' companies between September 2005 and December 2009.

KOMOnews.com

75 months for woman who bilked elderly clients

KENT, Wash. -- An insurance agent, Jasmine Jamrus-Kassim, convicted of taking more than \$1 million from elderly clients was given 75 months in prison -- the highest possible sentence.

Jamrus-Kassim, pleaded guilty to 21 counts of theft. According to investigators, she took more than \$1 million from five clients in their 70s, 80s, and 90s who believed they were handing over money to be invested.

How We Receive Cases

- Law Enforcement
- National Insurance Crime Bureau (NICB) member companies (ISO)
- NAIC (National Association of Insurance Commissioners)
- The Public (1-800-Tel-NICB; www.insurance.wa.gov; & ContactSIU@oic.wa.gov)
- OIC Staff

Types of Fraud Investigated

- Medical Mills
- Staged Auto Collisions
- Disability
- Prescription Fraud
- Auto Theft/Property Damage
- Bodily Injury

FILING A FALSE INSURANCE CLAIM IS A CRIME - REPORT FRAUD!